



Acknowledgement of Financial Responsibility and No-Show Fee

Financial Responsibility

I acknowledge that I am financially responsible for all charges incurred for services provided to me by Chrysalis Center LLC, d/b/a Chrysalis Health, regardless of insurance coverage. I acknowledge that it is my responsibility to provide accurate insurance information at all times including providing updated insurance cards, verifying coverage details, and promptly notifying of any changes. If inaccurate insurance information results in denied claims or uncovered services, I will be responsible for payment.

I authorize Chrysalis Health to bill and receive payment from my insurance company or other third-party payer for services rendered.

I understand that I am responsible for any deductible, co-payment, coinsurance, or non-covered services as determined by my insurance plan.

I understand that I will receive an Explanation of Benefits (EOB) from my insurance company outlining what services were billed by Chrysalis Health and that the EOB indicates my financial responsibility. I will receive an invoice with payment instructions from Chrysalis Health outlining the remaining balance, if any, and providing details of the services provided. I am also responsible for any bounced checks, and fees incurred by Chrysalis Health.

I agree to promptly pay any portion of the charges for which I am responsible.

Copayments are due when services are rendered. To facilitate this process, Chrysalis Health will contact me two (2) business days prior to my scheduled appointment to collect a co-payment, deductible, co-insurance, or outstanding balance.

Deductible/Co-insurance — a good-faith payment may be due at the time of service. Good-faith payment is an estimate of what you will owe. After insurance processes the claim, you will receive

an invoice from Chrysalis Health outlining the remaining balance, if any, and providing details of the services provided. In the event Chrysalis Health is unable to collect the good faith payment or outstanding balance, the appointment may be cancelled or rescheduled until payment arrangements are made.

If you have any questions regarding your explanation of benefits, or the amount or extent of your coverage you should contact your insurance company promptly for clarification.

No-Show Fee — Commercial Insurance Clients Only

We understand that you may sometimes need to reschedule appointments. When we make your appointment, please understand we are reserving time for you to see a provider. This courtesy makes it possible to give the best service here at Chrysalis Health. If you need to reschedule an appointment, please call us as soon as possible in an emergency situation or call at least 24 hours in advance. If you do not attend your scheduled appointment, a \$50 no-show fee will be charged. Appointments are considered a no-show after 15 minutes of non-attendance.